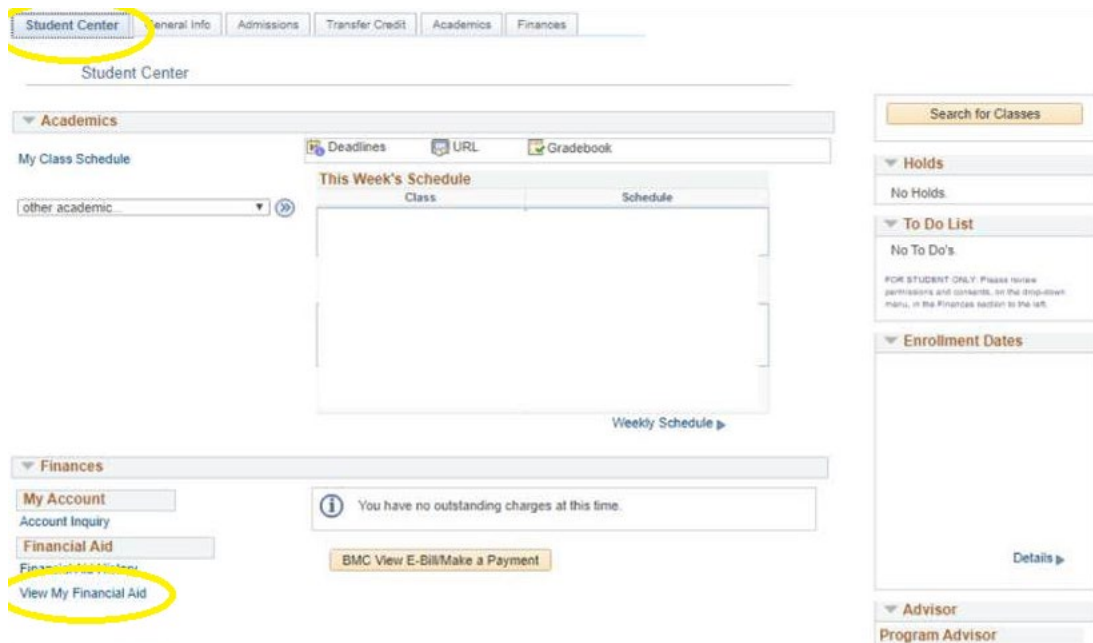


BRYN MAWR COLLEGE

Frequently Asked Questions

How do I access my financial aid information?

Log in to BiONiC through your Student Center and click the “View my financial aid” link. This will open a new window into the financial aid portal.



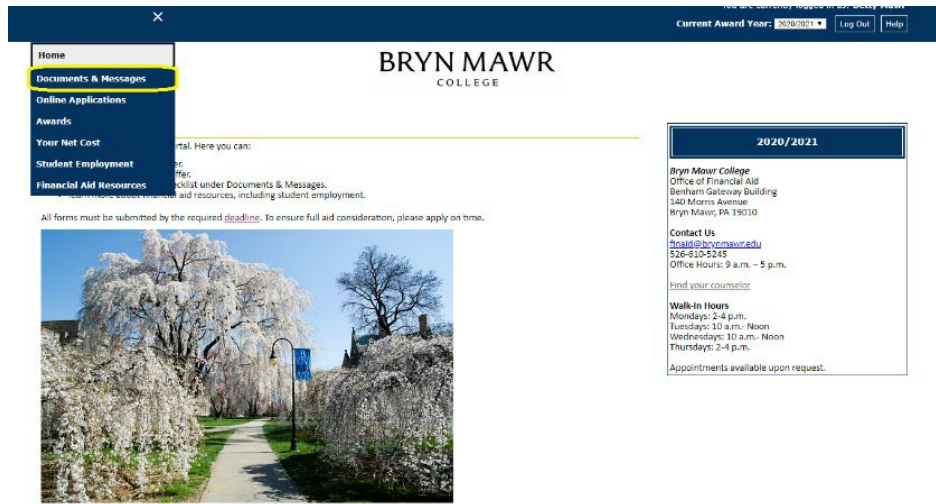
Why is my To-Do list in BiONiC blank?

We will no longer be posting missing items to the To-Do list in BiONiC. Instead, you will need to click on the “View my financial aid” link to access all financial aid information for the current and future academic years.

How do I see what documents are missing?

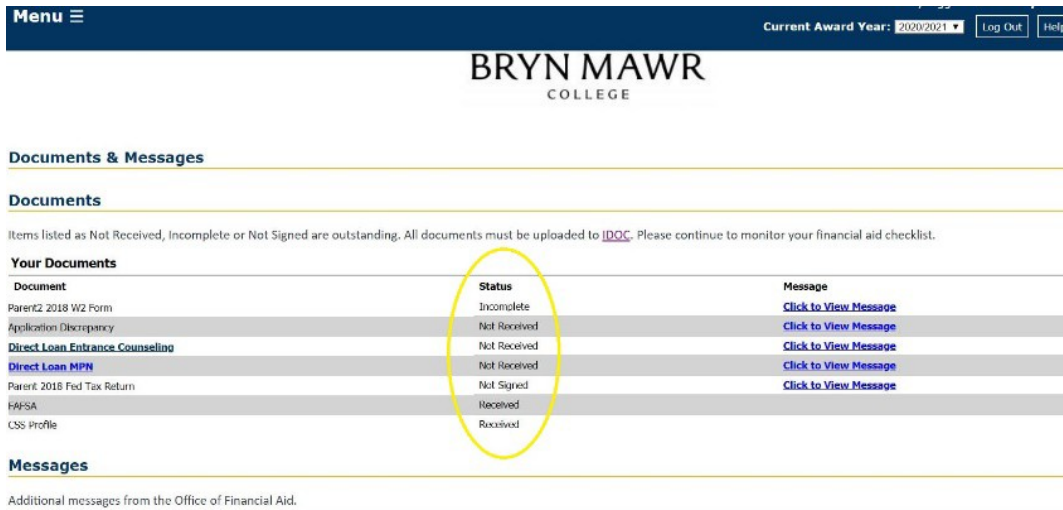
Select Documents and Messages from the menu in the top left corner of the financial aid portal to view the status of your application documents.

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If a document appears as Received or Approved, no further action is needed. The following statuses require action from you:

- Not Received – We have not received the document.
- Incomplete – You’ve submitted the document, but something is still missing.
- Not Signed – We received the document, but it is missing a signature.



Where do I submit missing documents?

All tax documents (including tax returns, tax transcripts, and W2s) MUST be uploaded to [IDOC](#), the College Board’s secure portal. In order to protect your identity, do not submit any tax documents or items with your social security number via email.

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Where do messages from the Office of Financial Aid appear?

You will see messages from the Office of Financial Aid on your Documents and Messages page under Messages.

The screenshot shows the top navigation bar with 'Menu', 'Current Award Year: 2020-2021', 'Log Out', and 'Help'. Below the header is the 'BRYN MAWR COLLEGE' logo. The main content area is titled 'Documents & Messages'. Under the 'Documents' sub-section, there is a table of documents with columns for Document, Status, and Message. The 'Messages' sub-section below it contains the text 'Additional messages from the Office of Financial Aid.', which is circled in yellow.

Document	Status	Message
Parent 2018 W2 Form	Incomplete	Click to View Message
Application Discrepancy	Not Received	Click to View Message
Direct Loan Entrance Counseling	Not Received	Click to View Message
Direct Loan MPN	Not Received	Click to View Message
Parent 2018 Fed Tax Return	Not Signed	Click to View Message
FAFSA	Received	
CSS Profile	Received	

You may also see important messages about specific documents by clicking “Click to View Message” next to a document.

The top screenshot shows the 'Documents' table with a yellow circle around the 'Click to View Message' link for the 'Direct Loan MPN' document. The bottom screenshot shows the same table, but with a message pop-up window overlaid. The pop-up window has a title bar 'Message Text' and contains the text: 'First-time Federal Direct Loan borrowers must complete a Master Promissory Note (MPN) and Entrance Counseling (EC) at www.studentloans.gov using your FSA ID.' A blue arrow points to the 'Click to View Message' link for the 'Direct Loan MPN' document in the table below the pop-up.

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You may also find a message specific to your financial aid resource on the Awards page by clicking the link “Click to View Message” next to the resource.

The screenshot shows the 'Awards' section of the student portal. At the top, it says 'Current Award Year: 2020/2021'. Below the header, there is a message: 'We are pleased to provide you with the following financial aid offer. Bryn Mawr offers a transformative education and we look forward to seeing all that you will contribute to our community by making this life-changing investment in your future. This offer is subject to revision based on review of new or conflicting information or documentation. Additional messages from your counselor available under Documents and Messages.'

There are two main sections: 'Direct Costs' and 'Indirect Costs'. Below these is a table of 'Your Awards' with columns for Award, Fall, Spring, Total, Message, and Status. A yellow box highlights a message for the 'Federal Direct Unsubsidized Loan' row, which says: 'First time Federal Direct Loan borrowers must complete a Master Promissory Note (MPN) and Entrance Counseling (EC) at www.studentloans.gov using your FSA ID. Federal Loans are subject to federal loan floor. We have listed your maximum eligibility under the Federal Direct Loan program. You are encouraged to only borrow the amount you need.' A blue arrow points to the 'Click to View Message' link for the same row in the table.

Award	Fall	Spring	Total	Message	Status
Fed Direct Subsidized Loan	\$1,750.00	\$1,750.00	3500	Click to View Message	Pending
Fed Direct Unsubsidized Loan	\$1,000.00	\$1,000.00	2000	Click to View Message	Pending
Campus Employment	\$1,000.00	\$1,000.00	2000	Click to View Message	Pending
Total	\$3,750.00	\$3,750.00	\$7,500.00		

Where do I view and accept my award offer?

You will view your offers on your student portal under Awards. You will be able to review your offer here as well as accept, reduce, or decline your student loan eligibility under the Status dropdown.

Who should I contact with questions?

Please contact the Office of Financial Aid with any financial aid questions. Contact information, office hours, and walk-in hours are all posted on the home page of your student portal or on the financial aid website. Find your financial aid counselor [here](#). If you need assistance with your log-in credentials, contact the Help Desk.

The screenshot shows the home page of the financial aid website. It features a 'Welcome Betty' message with a list of actions: 'view your financial aid offer', 'accept your financial aid offer', 'view your financial aid checklist under Documents & Messages', and 'learn more about financial aid resources, including student employment'. Below this is a photo of a path lined with white flowering trees. On the right side, there is a box for '2020/2021' with contact information for the Office of Financial Aid, including the address, contact email (finaid@brynmawr.edu), phone number (526-610-5245), office hours (9 a.m. - 5 p.m.), and walk-in hours (Mondays: 2-4 p.m., Tuesdays: 10 a.m. - Noon, Wednesdays: 10 a.m. - Noon, Thursdays: 2-4 p.m.). A yellow box highlights the contact information section.

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What other information can I find on my student portal?

Online Applications: Returning GSWWR Students can find their returning social work application by clicking the link. This application is required for all Master of Social Work students who receive Social Work Grant or are interested in borrowing loans. This must be completed online.

Home
Documents & Messages
Online Applications
Awards
Your Net Cost
Student Employment
Financial Aid Resources

Returning Social Work App

Student Employment: You will find FAQs and contact information for working on campus.

Student Employment
How do I apply for jobs on campus?
First-year students learn about employment opportunities during Customs Week Career College policy requires all first-year students seeking employment to work with Dining Services. An email with more information will be sent from the Dean's Office over the summer.
Current students should work with the [Student Employment office for job placement](#). Students can see a listing of the available jobs on campus by visiting the Student Employment Portal.
Students with Federal Work-Study or Campus Employment have access to on-campus jobs first; however, all students are able to work on campus regardless of their financial aid award.
Students awarded Federal Work-Study may consider the Community-Based Work-Study program run by the Career and Civic Engagement Center. Seniors, juniors, sophomores, and qualifying first-years with Federal Work-Study are eligible for this program.

What documents are required for me to work on campus?
Domestic students need to complete a W-4 and a Direct Deposit Authorization Form to work on campus. Please visit the Payroll Office (Parade) or the Human Resources Office (on the far side of the parking lot near Benham-Gateway) to complete the Direct Deposit Authorization Form. If direct deposit does not start within three weeks of submitting the form, please contact the Payroll Office.
International students should contact Pam Lausch, the Director of International Student and Scholar Services located in Pensby for assistance with your documentation and arrival on campus.
Students need to submit timesheets to receive pay for the hours they have worked. Timesheets, timesheet instructions, pay schedules and other information can be found on the [Payroll website](#).

What is Federal Work-Study and how is it different than Campus Employment?
Federal Work-Study eligibility is a government program that provides part-time jobs for students with financial need. Eligibility is based on need as determined by the Free Application for Federal Student Aid (FAFSA).
Campus Employment provides employment on campus and is funded by the College.

How much will I be compensated as a Federal Work-Study or Campus Employment recipient?
The student rate for level 1 jobs is \$10.70 per hour and the level 2 rate is \$10.95. There is a possible increase of \$0.70 per hour over

Contact
Student Employment and Human Resources Office
610-526-5261
far side of the parking lot near Benham-Gateway
Office Hours: 9 a.m. - 5 p.m.
International Student and Scholar Services
Patricia Lausch
610-526-7300
Office Hours:
Wednesday 11:30 am - 1 p.m. in Campus Center Room 202
Thursday 5-8 p.m. in the Pensby Center
Career and Civic Engagement
Ellie Lamond
610-526-5174
Cambrian Row
brynmaur.edu/career-civic
Office of Financial Aid
mail to: financial@brynmaur.edu
610-526-5245
Benham-Gateway
Office Hours: 9 a.m. - 5 p.m.

Financial Aid Resources: You will find helpful videos and websites from the federal government and the Bryn Mawr community.

How can I see past award offers?

Select the award year in the top right-hand corner of the Awards page for the academic year 2020-21 and forward. Awards from the academic year 2019-20 and earlier can be found on the "Financial Aid History" page in the BiONiC student center.